



Filter Coffee Machine

COFFEA

filbii



en Original instructions for use

Tchibo GmbH D-22290 Hamburg · 86001647ABXX · 2023-07

Dear Customer

The Coffea Filbii filter coffee machine allows you to enjoy perfect filter coffee. The two thermal jugs included can be used to brew either 2 litres or even just 1 litre of coffee.

The machine detects the jug underneath, automatically calculates the amount of water required and prepares the right amount of coffee. It is not necessary to measure out the right amount of water in advance. Enjoy fresh-tasting coffee every time.

We hope you enjoy using your new filter coffee machine.

Your Tchibo Team



We check every machine carefully prior to delivery and test it with coffee and water. For this reason, despite thorough cleaning, you may still find minimal coffee or water residue in the machine. This is not a sign of poor quality - the machine is in perfect working order.



The Coffea Filbii is programmed to the capacity of the jugs included: approx. 1 litre for the small jug and approx. 2 litres for the large jug .

The actual capacity of the two jugs is slightly higher (1.1 L/2.2 L). This ensures that the jugs do not overflow. However, we still refer to 1 L and 2 L jugs in these instructions, as this corresponds to the actual brewed amount.



www.tchibo.de/instructions

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About these instructions

This product is equipped with safety features. Nevertheless, read the safety warnings carefully and only use the product as described in these instructions to avoid accidental injury or damage.

Keep these instructions for future reference. If you give this product to another person, remember to also include these instructions.

Symbols in these instructions:



This symbol warns you of the danger of injury.



This symbol warns you of the danger of injury caused by electricity.



This symbol warns you of the danger of burns/scalding due to hot surfaces/liquids or rising steam.

Signal words in these instructions:

DANGER warns you about the imminent threat of serious or fatal injury.

WARNING warns you about the potential risk of serious or fatal injury.

CAUTION warns you about the risk of minor injuries.

NOTICE warns you about the risk of material damage.



This indicates additional information.

Intended use

The machine has been designed for the following use: Preparing filter coffee from roasted and ground coffee beans. Only use with the 1 L/2 L thermal jugs provided.

The machine is designed for commercial use. However, if used in this way, it must be supervised, cleaned and maintained by trained personnel. Maintenance that goes beyond cleaning and descaling is not necessary for this machine.

The machine has also been designed for use in households or for similar applications, such as

- in shops, offices or similar work spaces,
- in agricultural buildings,
- by customers in hotels, motels, bed and breakfast establishments or other places offering accommodation.

Any other use not listed here is considered improper.

Safety warnings

Danger to children and people with restricted capabilities of operating appliances

- Children must not be allowed to play with the machine. Keep the machine and mains cable away from animals and children under the age of 8.
- This machine may be used by children aged 8 and over or by people with reduced physical, sensory or mental capabilities, or who lack experience and/or knowledge, provided they are supervised or have been trained in the safe use of the machine and understand the potential dangers.
- Children must not be allowed to clean the machine unless they are over 8 years of age and supervised while doing so. This machine is maintenance-free.
- Set up the machine out of the reach of children.
- Keep the packaging materials out of the reach of children. They pose several risks, including the risk of suffocation!

Danger due to electricity

- Never immerse the machine, mains plug or mains cable in water, as this could cause an electric shock. Never touch the mains plug with damp hands. Do not use the machine outdoors.

- Do not clean the machine by water jet and do not place the machine where it could be hit by a water jet.
- Never leave the machine to operate unattended.
- Only connect the machine to a properly installed, grounded power socket. The mains voltage must comply with the requirements stated in the machine's technical specifications. The plug and power socket must be easily reachable at all times.
- The mains cable must not be kinked or squeezed. Keep it away from sharp edges and sources of heat.
- Do not use the machine if the machine, mains cable or mains plug is damaged or if the machine has been dropped.
- Do not make any modifications to the machine, mains cable or other parts. Electrical appliances must only be repaired by qualified electricians, as improper repairs can cause considerable damage. Only have repairs carried out by a specialist workshop or our customer care service.
- If the mains cable of this machine becomes damaged, it must be replaced by the manufacturer, its customer service or a similarly qualified person in order to avoid danger.

- Remove the mains plug from the power socket...
... if a fault occurs,
... if the machine will not be used for a longer period of time,
... before cleaning the machine.
Always pull on the mains plug, not the mains cable.
- To disconnect the machine from the mains completely, remove the mains plug from the power socket.

Warning - fire hazard

- Position the machine in such a way that it is free-standing for use; never place it directly against a wall, in a corner, in a cupboard, against curtains, etc.

Warning - risk of scalds/burns

- Hot steam and hot water can cause scalding. Never move the machine or take the filter holder out of the machine while coffee is still being brewed. Hot water could spill out of the filter and scald you. The rising steam could also cause scalds.
- Allow the machine to cool sufficiently before removing, emptying and cleaning the filter holder.
- Do not touch the coffee outlet opening during or immediately after use. Avoid contact with coffee or hot water being dispensed.

- Use the original jugs only, otherwise the drip-stop will not open and the filter holder will overflow.
- Use only ground coffee that is suitable for filter coffee machines. If the ground coffee is too fine, it may block the filter and cause it to overflow. If this happens, switch off the machine, pull out the mains plug and clean the machine as described in the section titled "Cleaning".

Caution - health hazards

- The product contains neodymium magnets (bottom of filter holder, at the top of the jug caps, bottom of jugs). Magnets may prevent pacemakers from functioning properly, and can affect the position of endoprostheses in the body. For this reason, do not carry the jugs and filter holder directly next to your body, but rather keep them at a distance. Talk to your doctor before using the product.
- Clean the water tank, filter holder and the jugs on a weekly basis.
- Empty the water tank if you will not use the machine for a longer period of time.
- Change the water in the water tank daily to prevent germs from collecting. Dispose of the used filter along with the coffee grounds immediately after brewing coffee.

- Use only the cleaning and descaling agents listed in these instructions as well as the appropriate cleaning utensils to clean this machine (see also chapters titled “Cleaning / Descaling”). The use of other cleaning agents can lead to health hazards.

Caution – risk of injuries or material damage

- The machine is not able to detect whether there is already liquid inside the jug. For this reason, always empty out any leftover coffee in the jug before brewing a new batch to prevent the jug from overflowing.
- If there is too little water in the tank during preparation, the machine will pause the brewing process. The brewing process will continue automatically if the water tank is filled and reinserted into the machine within 30 minutes. After this, the brewing process is stopped.

Ensure you empty out any leftover coffee in the jug before beginning the brewing process again, otherwise the jug will overflow.

- Use the machine only when fully assembled.
- Only pour fresh, cold tap or other drinking water into the water tank. Do not use carbonated mineral water or any other liquid.

- Descale the machine as soon as it indicates that this is necessary.
- To move the machine, always hold it by the outer casing.
- Place the machine on a solid, horizontal and level surface that is well illuminated and resistant to moisture and heat.
- To ensure that the plastic parts do not melt, do not place the machine or the jugs on a hob or immediately next to a hot oven, radiator or anything similar.
- Route the mains cable in such a way that it is not a tripping hazard. Do not let the connection cable hang down from the surface the machine is put on in order to ensure that the machine cannot be pulled down by it.
- Keep any cards with magnetic strips, such as credit cards, debit cards, etc., away from the filter holder, the bases and closures of the jugs / the magnets built into them. The cards could become damaged. You should also keep magnetic memory storage media and all devices that are affected by magnetism or may sustain functional impairment away from the machine.
- Do not use any caustic or abrasive products, or hard brushes, etc., for cleaning.

- Use original accessories only.
- The machine is equipped with non-slip feet. Work surfaces often have varnished or plastic finishes and are treated with a variety of care products. Some of these may contain substances that react adversely to the feet of the machine and soften them. If necessary, place a non-slip mat under the machine.
- Protect the machine from impacts, falls, dust, moisture, direct sunlight and extreme temperatures.
- The machine must not be exposed to temperatures below 4 °C. Water that remains in the heating system could freeze and cause damage.
- Sound pressure level <70dB(A).

Location

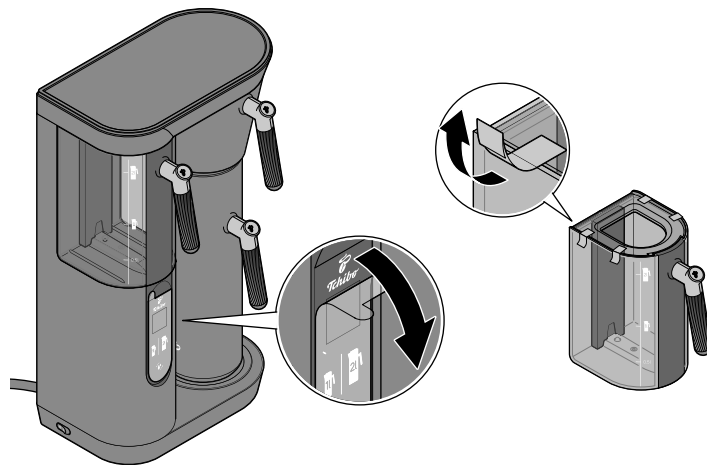
Set up the machine in a dry, indoor room. Stand the machine at a maximum inclination of 5°. Avoid rooms with a high level of air humidity or high dust content. The machine is suitable for use at ambient temperatures of +10 °C to +40 °C.

Removing protective films and packaging materials

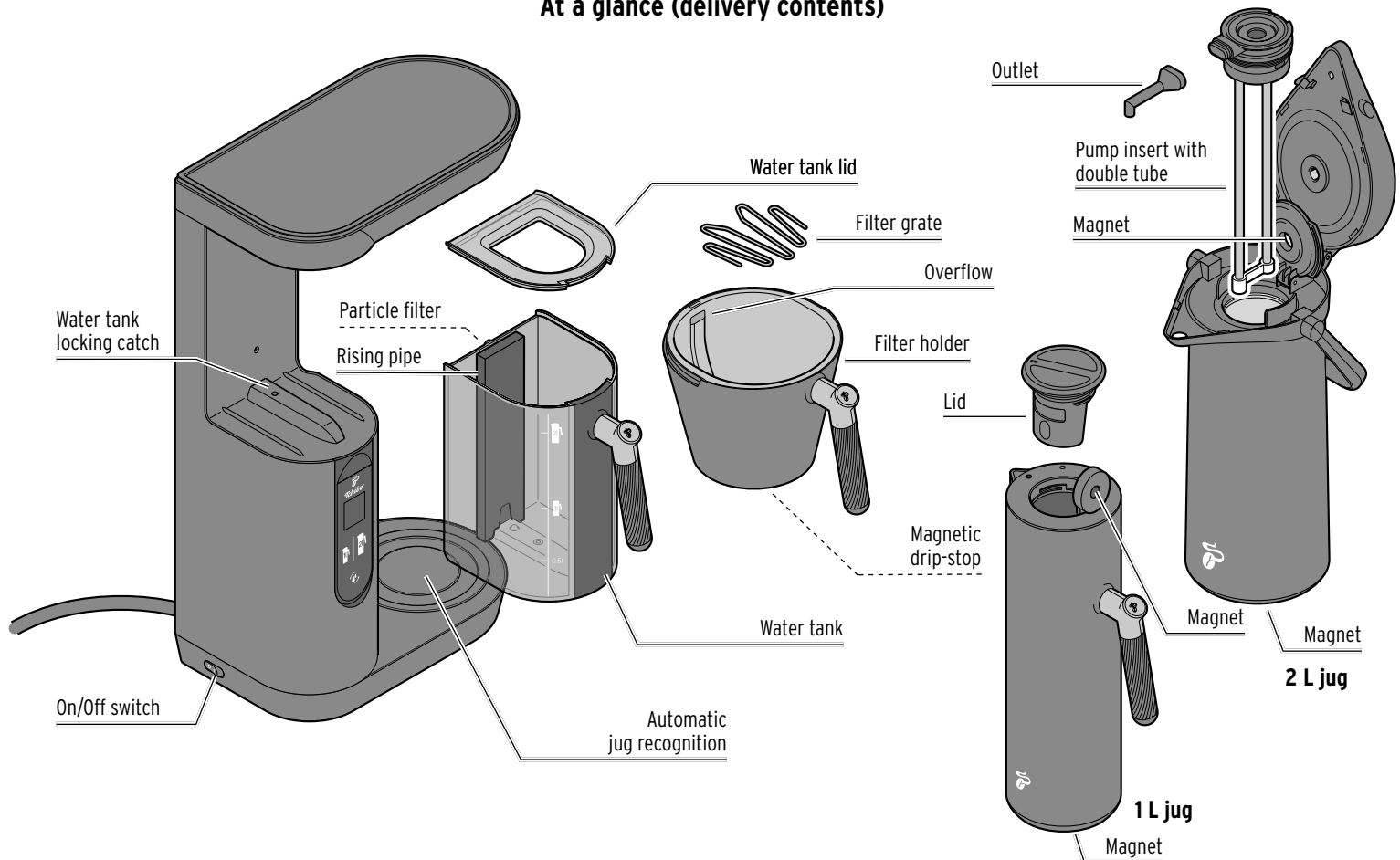
1. Take the machine out of the packaging.
2. Remove all packaging materials.
3. Check that the delivery contents are complete and intact (see following chapter).
4. Pull the protective film off the display and remove the adhesive strips from the water tank lid.

Cleaning before first use

5. Clean the water tank, filter holder and jugs with warm water and a standard, mild washing-up liquid. The individual parts of the coffee machine and the jugs are **not** dishwasher-safe.
6. Dry all parts thoroughly before reinserting them into the machine.



At a glance (delivery contents)



Display buttons

- | | | | |
|--|---|---|---|
|  | Start / pause brewing process for 1 L jug |  | Start initial operation / start descaling |
|  | Start / pause brewing process for 2 L jug | | |

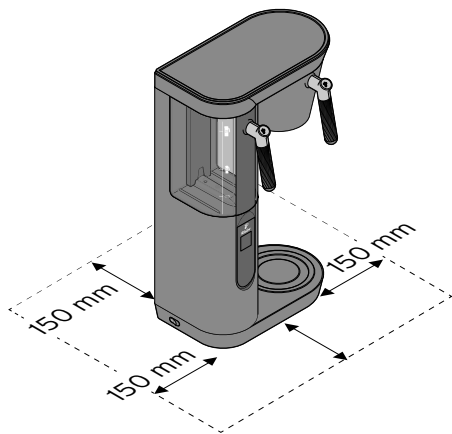
Symbols and animations on the display

- | | | | |
|---|---|--|-----------------------------|
|  | Machine switched on / in standby mode |  | Fill water tank |
|  | 1 L jug inserted |  | Insert jug into the machine |
|  | 2 L jug inserted |  | |
|  | Initial operation necessary / descaling necessary |  | Remove and empty jug |
|  | Brewing paused for approx. 30 minutes |  | Coffee is ready |
|  | Progress display |  | Filter holder is hot |
|  | | | |

Initial operation - prior to first use

▷ Set up the machine...

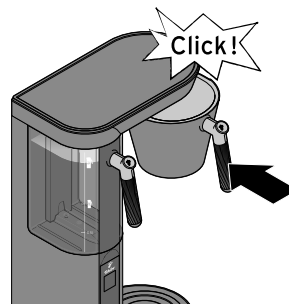
- ... on a level worktop or surface that is not sensitive to moisture.
- ... close to a power socket. The length of the mains cable is approx. 150 cm.
- ... at a distance of at least 1 m away from hot, flammable surfaces (hobs, ovens, radiators, etc.).
- ... at a distance of at least 150 mm away from walls. There should also be a distance of approx. 50 mm above the coffee machine, e.g. from wall cabinets.



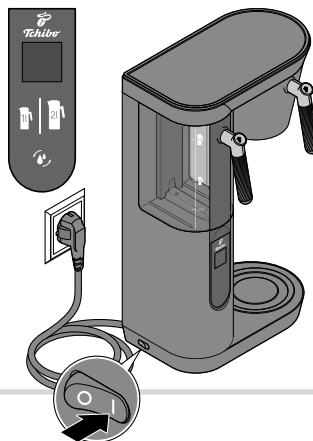
Assembling and setting up the machine

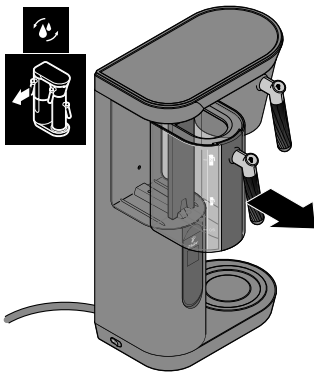
NOTICE - material damage due to overheating

The flow heater of the machine is not yet filled with water upon delivery. To ensure the machine does not overheat, the flow heater must initially be filled with approx. 300 ml of water at a low temperature. To do this, follow the instructions on the display for the initial operation.

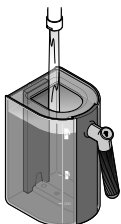


1. Once you have taken the machine out of its packaging and cleaned it (see "Removing protective films and packaging materials"): Insert the **empty** filter holder (without paper filter/coffee) into the machine as far as it will go - you must hear and feel it click into place. The upper rim of the filter holder must sit tightly against the machine all the way round, meaning it is inserted correctly.
2. Insert the mains plug into a suitable power socket and switch on the machine using the On/Off switch. The machine will beep to confirm and the Tchibo logo and buttons will light up briefly on the display.





3. The descaling button will flash and the animation on the display will prompt you to fill the water tank. Pull the water tank towards you to remove it from the machine.

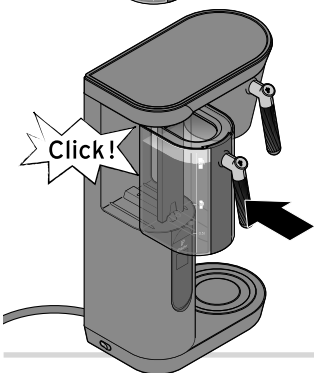


4. Fill the water tank with fresh, cold tap water or drinking water up to the 0.5 L mark at least.

You do not need to remove the lid to do this.



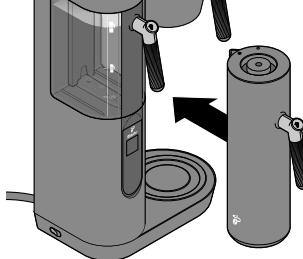
To make it as easy as possible to move the water tank when full, we fitted it with this open lid, which prevents drops of water/spillage when walking normally.



5. Once filled, push the water tank as far as it will go into the machine - you must hear and feel it lock into place.



6. Press the descaling button.



7. The display will prompt you to insert a jug. Insert one of the two jugs into the machine - it does not matter which one.

The pump will start automatically and fill the flow heater with approx. 300 ml of water. Excess water will run into the jug underneath.



A progress display will be shown while this is happening.

After a few seconds, the pump cycle will end and the display will prompt you to empty the jug.

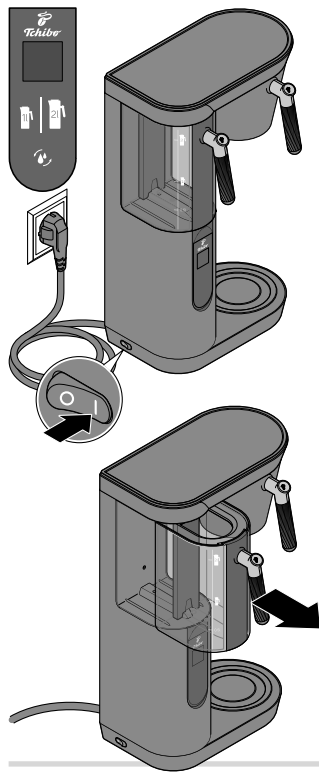


8. Remove the jug from the machine and pour out the water.

The machine is now ready to brew coffee for the first time!

Making coffee

This coffee machine is only intended for use with the 1 L and 2 L coffee jugs included with it. The machine is fitted with sensors that let it know whether a jug is inserted into the machine and if so, which one. It will then automatically dispense the corresponding amount of water.

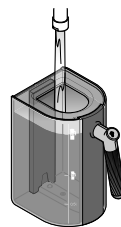


1. Insert the mains plug into a suitable power socket and switch on the machine using the On/Off switch.
The machine will beep to confirm and the logo and buttons will light up briefly on the display.

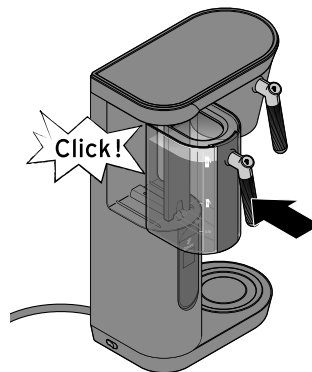


Afterwards, only the logo will be lit up as a sign that the machine is in standby mode.

2. Decide whether you would like to brew **1 L** or **2 L** of coffee.
3. Pull the water tank towards you to remove it from the machine.



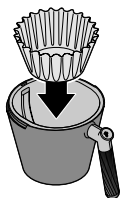
4. Fill the water tank with a sufficient amount of fresh, cold tap water or drinking water. The machine will calculate the exact amount of water required for the jug in use.



5. Push the water tank as far as it will go into the machine – you must hear and feel it lock into place.



6. Pull the filter holder out of the machine, ...



... insert a paper filter, and...

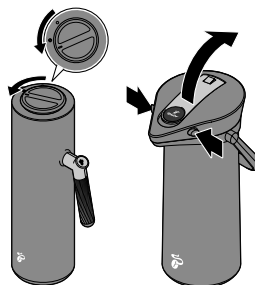


... fill it with the ground coffee from one of the portion bags - depending on the amount of coffee you would like.
(60-80 g => 2 L / 35-45 g => 1 L)

i We recommend our pre-portioned coffee, which has been optimised for the coffee machine (see chapter titled "Consumables"). In any case, you must only ever use coffee that has been ground specifically for use in filter coffee machines. Coffee that is too finely ground can block the machine, and coffee that is too coarsely ground is not able to fully release the aroma of the coffee. The coffee will be watery.

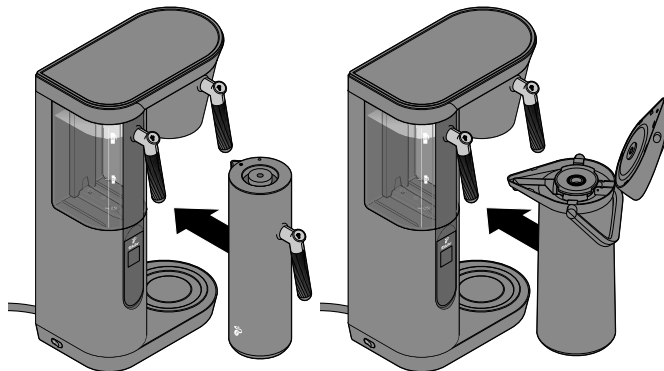


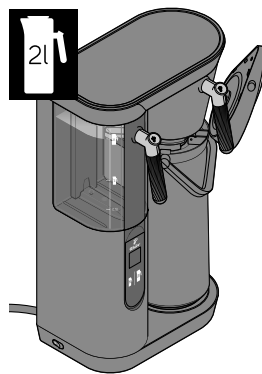
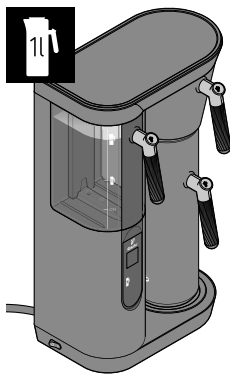
7. Push the filter holder as far as it will go into the machine - you must hear and feel it lock into place. The upper rim of the filter holder must sit tightly against the machine all the way round - this means it is inserted correctly.



8. Depending on the amount of coffee required, open...
... the **1 L coffee jug** (twist the lid anti-clockwise as far as it will go) and remove the lid, or...
... open the **2 L coffee jug** (squeeze the two side buttons and lift the lid open).

9. Slide the coffee jug underneath the filter holder.





The automatic jug recognition notifies the machine whether the 1 L or 2 L jug is inserted.

- When the 1 L jug is inserted,  will light up.
- When the 2 L jug is inserted,  and  will light up.

You can then select the amount of coffee you wish to brew.

10. Start the brewing process by pressing the  or  jug button.



If you press one of the jug buttons, but have not yet placed a jug underneath, the display will instruct you to do so.

11. A countdown of 5:30 minutes (1 L jug) or 8:30 minutes (2 L jug) will appear on the display. During this time, the machine heats up the water and brews the coffee.

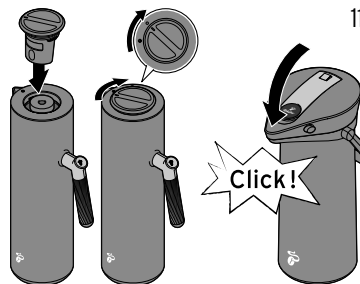


If you have not yet filled the water tank with water or more water is required, the machine will detect this after a brief moment and will prompt you to fill the tank.



Once the coffee is ready, the machine will beep and a steaming cup of coffee will appear on the display for approx. 30 minutes, or until you remove the jug. The machine will then switch to standby mode.

The coffee is ready!



11. Remove the jug and...
... place the lid back on the **1 L jug** and close it (twist it clockwise until the mark on the lid reaches ● on the rim of the jug).
... close the lid of the **2 L jug** (fold down and press shut until you hear and feel it click into place).



If you remove the jug within approx. 8 minutes after the brewing process has finished, a warning will appear on the display. It warns you that the filter holder and its contents are still very hot and that there is a risk of burns and scalds if you now also wish to remove the filter holder from the machine. The machine then switches to standby mode (only the Tchibo logo will remain lit up).

During the brewing process:



The jug recognition detects when you remove the jug during the brewing process and switches off the machine's pump. The filter holder is fitted with a drip-stop, which stops the flow of coffee if you remove the jug. However, one or two drops/condensation may still be released. Wipe them away using kitchen roll.

To continue the brewing process, reinsert the jug into the machine within 30 minutes. The machine will then switch to standby mode. If you wish to continue brewing coffee, you will now need to empty the jug completely and restart the brewing process from the beginning.



The pause function allows you to interrupt the brewing process for max. 30 minutes:

Press the **1L** or **2L** jug button that is displayed.

The machine will pause and the pause symbol will appear on the display.

To continue the brewing process, press the jug button once again.



If the tank becomes empty, the machine will also detect this and will instruct you to fill up the tank accordingly. You should then fill the tank within 30 minutes - the brewing process will then continue.

Caution! The machine is then not able to detect whether there is already coffee inside the jug. For this reason, you should always empty the jug completely before starting a new brewing process to prevent the jug from overflowing.

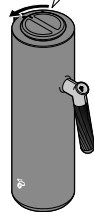
Pouring coffee

1 L jug

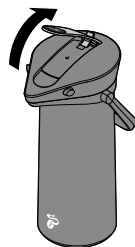


- Twist the lid as illustrated until the mark on the lid reaches **O** on the rim of the jug.

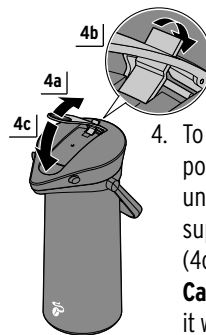
The lid is firmly attached to the jug; you can pour coffee without holding the lid in place with your other hand.



2 L jug



1. Lift up the pump lever until it locks into place.
2. Hold a cup underneath the outlet.
3. Press the lever slowly and evenly several times until the cup is full.



4. To lower the pump lever into its original position, lift up the lever slightly (4a) until you are able to fold down the small support lever (4b). Lower the pump lever (4c).

Caution! When the jug is full, only transport it with the pump lever pushed down.

After making coffee



WARNING - risk of burns due to hot surfaces / rising steam

- The filter holder, coffee filter and coffee grounds stay hot for a while after the brewing process. Take hold of the filter holder by the handle only. Please note that hot liquid may spill out of the filter holder - pull it out of the machine carefully.
- Shake out the filter and coffee grounds.

- ▷ Empty the coffee filter at the end of the day at the latest to prevent mould from developing on the coffee grounds.
- ▷ Pour out any leftover coffee before making fresh coffee.
- ▷ Pour fresh drinking water into the water tank every day to prevent germs from collecting.

Cleaning



DANGER - risk of fatal electric shock.

- Remove the mains plug from the power socket before cleaning the machine.
- Never immerse the machine, mains plug or mains cable in water or any other liquids.
- Do not clean the machine with a water jet. Clean it only as described in the following instructions.

NOTICE - material damage

- Do not use any caustic, aggressive or abrasive products for cleaning.
- The individual parts of the coffee machine, including the jugs, are not dishwasher-safe.

Cleaning intervals

	Daily	Weekly	As needed
Housing			wipe down
Water tank	empty/rinse	clean	
Filter holder	empty/rinse	clean	
Jug	empty/rinse	clean	
Descaling			when symbol appears

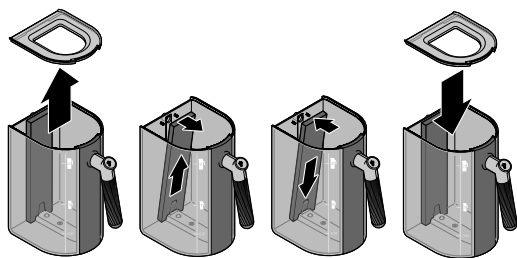
Cleaning the housing

- ▷ Wipe the housing with a soft, damp cloth.

Cleaning the water tank

- ▷ Rinse the water tank under running water daily. This prevents limescale build-up or other particles from blocking the particle filter.
- ▷ Clean the water tank by hand with warm water and washing-up liquid once a week. Then rinse it out thoroughly under running water and dry it. The water tank is not dishwasher-safe.

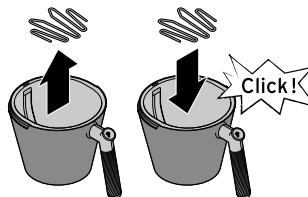
The rising pipe in the water tank can be removed for cleaning:



1. Remove the lid.
2. Pull the upper section of the rising pipe away from the two pins on the water tank. Pull the rising pipe upwards to remove it.
3. Rinse the rising pipe under running water.
4. Reinsert the rising pipe as far as it will go into the machine and push the upper section back onto the pins of the water tank.
5. Put the lid back on.

Cleaning the filter holder

- ▷ Remove the used filter and coffee grounds following the brewing process, but wait until the filter holder has cooled down if possible. Shake the filter out of the filter holder - preferably into biodegradable waste.
- ▷ Rinse the filter holder under running water daily to remove any coffee residue.



- ▷ Clean the filter holder by hand with warm water and washing-up liquid once a week. Then rinse it out thoroughly under running water and dry it. The filter holder is not dishwasher-safe.

Remove the filter grate for a thorough clean. Only reinsert it once it has dried. When reinserting it, make sure that it locks into place to prevent it from falling out when the filter is shaken.



The filter grate ensures that sufficient distance is maintained between the paper filter and filter holder so that the coffee can drain easily and the filter holder does not overflow.

Cleaning the jugs

- ▷ Rinse the jugs daily under running water and a mild washing-up liquid.
- ▷ Clean the jugs thoroughly by hand once a week using the cleaning products recommended for coffee jugs. When doing so, follow the instructions of the cleaning product manufacturer.



You can find information on the recommended cleaning products in the chapter titled "Consumables".



WARNING - risk of fire, injury, and health and environmental hazards

Observe the warnings from the cleaning product manufacturer when using the cleaning product:



Oxidising!



Corrosive!



Harmful to health!

- Wear eye/face protection during use.
- IN THE EVENT OF CONTACT WITH THE EYES: Rinse out the affected eye with water for a few minutes. If wearing contact lenses, remove these where possible. Continue to rinse out the eye. When in doubt, consult a doctor.

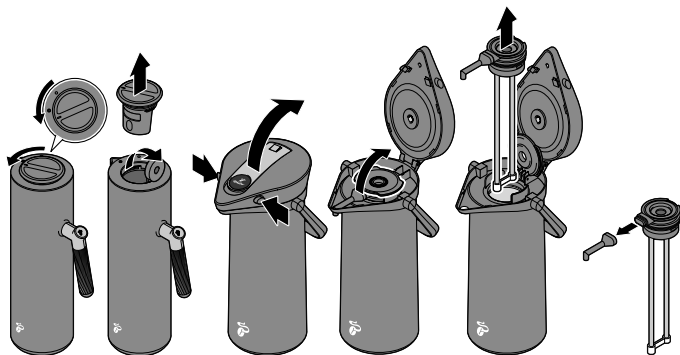
2. Fill the jug with hot water.

3. Add a cleaning sachet.

4. Allow the solution to soak for a few minutes, but for no longer than 30 minutes.

5. Then brush out the jugs with a soft cleaning brush.

6. Pour out the solution and rinse it thoroughly several times using tap water!



1. Open up the jug and lift up the magnetic ring until it locks into place.

2 L jug: Remove the pump insert and clean it separately.

Descaling

NOTICE - damage to the appliance due to limescale



If the “Descaling” button **flashes** on the display, then the machine needs to be descaled. At the latest when the “Descaling” symbol **remains lit up constantly**, it is **strongly** recommended that you descale the machine to prevent irreparable damage.



- Each jug needs to be descaled after brewing approx. 1000 litres.
- Descaling the machine in good time extends its life span and saves energy. Descale the machine within a few days. Do not wait longer than this to do so as otherwise so much limescale may build up that descaler solution will have no effect. Damage resulting from failure to maintain the machine is not covered by the warranty.
- Do not use any descaler solutions containing formic acid.
- Use the recommended descaler solution or a conventional, liquid descaler solution for coffee and espresso machines. Other products may damage the materials inside the machine and/or have no effect.
- You can find information about descaling solutions in the chapter titled “Consumables”.

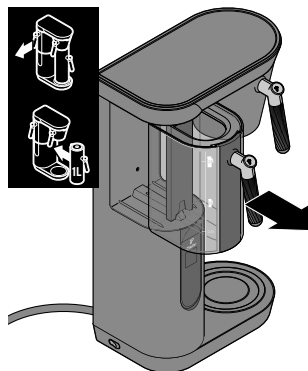


- **The descaling process can not be stopped.** If the descaling process is interrupted (e.g. due to a power-cut), it must be completed immediately once the machine is switched on again. The machine is locked and cannot be used until this has been carried out.

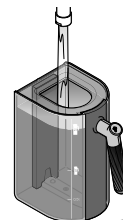
▷ Before descaling, push the empty filter holder (without paper filter/ coffee) all the way into the machine.



1. To start the descaling process, press the descaling button for approx. 5 seconds and follow the instructions on the display.

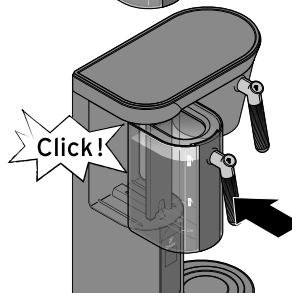


2. The animation on the display will prompt you to fill the water tank with water and descaling solution, and to place a jug underneath. Pull the water tank towards you to remove it from the machine.



3. Fill the water tank with fresh, cold tap water or drinking water up to the 0.5 L mark at least.

4. Add the descaling solution.



5. Push the water tank as far as it will go into the machine - you must hear and feel it lock into place.

6. Insert a jug into the machine.



The descaling button will flash.

7. Press the descaling button.

The descaling process will start and lasts approx. 8 minutes.

The machine pumps the descaling solution through the pipes and then releases it into the jug.



A progress display shows the steps of the process.



Once the descaling process has finished, the descaling button will light up again and you will be prompted to empty the jug.

8. Remove the jug from the machine and pour out the descaling solution.



You will be prompted to reinsert the jug into the machine.

9. Insert the jug into the machine.



The descaling button will flash and you will be prompted to fill the water tank.

10. Fill the water tank with fresh, cold tap water or drinking water up to the 2 L mark at least.

11. Press the descaling button.

The first rinsing cycle will start and lasts approx. 2 minutes.



A progress display counts down the time.



If you use the 1 L jug, you will be prompted to refill the tank during the process. In this case, proceed as described above.



Once the first rinsing cycle has ended, you will be prompted to empty the jug and to reinsert it into the machine.

12. Empty the jug and reinsert it into the machine.

13. Proceed as described above to start the 2nd, 3rd and 4th rinsing cycle.

Each rinsing cycle lasts approx. 2 minutes.



At the end of the 4th rinsing cycle, you will be prompted to empty the jug.

14. Remove the jug from the machine and pour out the water.



The “Machine descaled” symbol will be displayed for approx. 10 seconds. The machine will then switch to standby mode.

The machine is now ready for use again.

Counter readings

In *Client Info Mode*, you can find the following information:

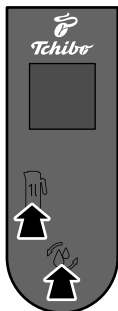
Total: 2400 L
1L: 1400x
2L: 500x
Descale: 2
Since last Descale:
400 L

- Total brew quantity in litres
- Number of jugs brewed with 1 L jug
- Number of jugs brewed with 2 L jug
- Number of descaling cycles carried out
- Brew quantity since last descaling cycle in litres



This function cannot be used if a jug has been inserted.

1. Remove the jug from the machine.
2. Insert the mains plug into a suitable power socket and switch the machine on using the On/Off switch.



The machine will make a sound to confirm and the Tchibo logo and buttons on the display will light up briefly. Then only the logo will remain lit up; the machine is in standby mode and ready for *Client Info Mode*.

3. Press and hold the **1L** jug button and the descaling button simultaneously for approx. 10 seconds.

The current information will appear on the display. This information will disappear after approx. 10 seconds.

Error messages



DANGER - risk of fatal electric shock.

Do not carry out any repairs yourself, as this could lead to considerable risks. Contact our customer care service and provide the number of the error message if necessary:

#1010	#1010: The temperature sensor has been activated - leave the machine to cool down
#1020	#1020: The temperature sensor has been activated permanently - contact the customer care service
#1030	#1030: The system is not heating up - contact the customer care service
	Fill water tank
	Insert jug into the machine
	Remove and empty jug
	Filter holder is hot
	Initial operation or descaling necessary
	Brewing process paused

Technical specifications

Model:	504 333 (silver) / 504 334 (black)
Mains voltage:	220-240 V ~ 50-60 Hz
Protection class:	I
Power:	2000 W
Power consumption	
in standby mode	1 W
when switched off:	0 W
Pump:	unpressurised
A-rated sound	
pressure level:	<70dB(A)
Jugs	
Model:	504 332 (silver) / 504 331 (black)
Fill capacity:	1.1 litres
Brewing capacity:	1 litre
Model:	504 329 (silver) / 504 330 (black)
Fill capacity:	2.2 litres
Brewing capacity:	2 litres
Ambient temperature:	+10 to +40 °C
Manufactured for:	Tchibo GmbH, Überseering 18, 22297 Hamburg, Germany

In the course of product improvement, we reserve the right to make technical and optical modifications to the machine.

Consumables

Coffee portion bags for	1 litre of coffee 2 litres of coffee
Paper filters	Basket filters, small Ø 250 mm
Pack of 250	Product number: 81474
8x90 units	Product number: 81766
Cleaning sachets for coffee jugs	
60 sachets, 10 g each	Product number: 458433
Descaling sachets for coffee machines	
60 sachets, 15 g each	Product number: 81540

Available for purchase from:

Tchibo Coffee Service

Website	www.tchibo-coffeeservice.de
Hotline	0800 130 22 68



www.tchibo-coffeeservice.de/kundendienst-und-support/

Declaration of Conformity

Tchibo GmbH hereby declares that this product complies with the essential requirements and other relevant provisions of the following directives at the time of its being placed on the market:

- 2014/35/EU - Low Voltage Directive
- 2014/30/EU - Electromagnetic Compatibility Directive
- 2009/125/EC - Ecodesign Directive
- 2012/19/EU - WEEE Directive
- 2011/65/EU - Restriction of the use of certain hazardous substances in electrical and electronic equipment
- 1935/2004/EC - Regulation on materials and articles intended to come into contact with food (LFGB)

Tchibo GmbH • Überseering 18 • 22297 Hamburg • Germany

Friedrich Kroos / Managing Director

The complete Declaration of Conformity can be found by entering the product number [504 333 / 504 334] at www.tchibo.de/anleitungen.



Disposal

The product and its packaging have been manufactured from valuable materials that can be recycled. Recycling reduces the amount of refuse and helps to preserve the environment.

Dispose of the **packaging** at a recycling point which sorts materials by type. Make use of the local facilities provided for collecting paper, cardboard and lightweight packaging.



Appliances marked with this symbol must not be disposed of along with household waste!

You are legally obliged to dispose of old appliances separately from household waste. Electronic appliances contain hazardous substances and, if stored or disposed of improperly, may cause harm to health and the environment. Information about collection points where old appliances can be disposed of free of charge is available from your local authorities.

We are a member of the take e-back return system.
For more information, visit www.tchibo.de/entsorgung.

Service and repair



If you need to send the product in for repair, visit the website specified below and, once there, enter your Tchibo Coffee Service **customer number**. The system will then display your address and contact details, which you can confirm or correct as necessary. Conclude the process by providing as accurate an error description as possible.

Empty the machine and/or the jug as described and, enclosing a **copy of the purchase receipt**, package the item in such a way that no damage can occur during transport*.

The Service Center address is provided in the following. Please note that, to process your case and return your product quickly, we need the information provided to be correct and complete.

After handing your shipment over to the carrier, please keep the corresponding shipping documentation for any later queries.

If, after receipt of the shipment, **it is deemed that no warranty claim exists** or that the shipment has suffered transport damage as a result of inadequate packaging (e.g. no filling material in the parcel), then the Service Center will inform you accordingly. In such circumstances, you must then inform the Service Center whether:

- you accept the flat repair fee as per the service price listed on the website,
- you accept the cost estimate (where the repair costs are likely to exceed the listed service fee)

- you wish to have the product sent back to you unrepaid (at your own expense), or
- you wish to have the product disposed of by us (free of charge).

To receive product information, order accessories or inquire about the service process, please call our Tchibo Coffee Service **customer care service** on **0800 130 22 68** (free of charge).

Please specify the product number when placing queries.

Service Center

Tchibo Coffee SERVICE-TEAM GmbH
Oehleckerring 40
D-22419 Hamburg
+49 40 3346919-0
info@tchibo-coffeeservice-team.de

Product numbers:

Coffea Filbii	504 333 (silver)	504 334 (black)
Thermal jug 1L	504 332 (silver)	504 331 (black)
Thermal jug 2L	504 329 (silver)	504 330 (black)

* In Germany, the product is collected by the carrier and placed in a transport box, rendering additional packaging unnecessary.

Product numbers:

Coffea Filbii	504 333 (silver)	504 334 (black)
Thermal jug 1L	504 332 (silver)	504 331 (black)
Thermal jug 2L	504 329 (silver)	504 330 (black)
